



ChangeWorks inc

Providing Customized Training & Consulting

Contact Us:

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Clients:

American Century

US Air Force

US Army

Bayer, Inc.

EPA

NASA

National Geospatial-
Intelligence Agency

US Dept of Education

About Us:

ChangeWorks, Inc. is a small, woman-owned business that has been providing customized training and consulting for clients in both the public and private sectors for more than ten years. Our success comes from listening to clients and designing programs and workshops that address the needs of their organizations. **ChangeWorks'** associates work with fifteen government agencies and numerous private companies, both nationally and internationally, delivering more than 250 days of training annually.

Workshops:

Belief Based Learning

- Main Route ©
- Change
- Coaching / Supervision
- Communication / Conflict
- Diversity

Negotiation

- Interest-based Bargaining
- Influence
- Building Labor-management Partnerships
- Alternative Dispute Resolution

Superb Customer Service

- Internal / External
- Sales / Negotiation
- Customer-focused Listening
- Quality

Communication

- Writing
- Listening
- Powerful Presentations
- Creative Use of Conflict
- Effective Human Interaction

Facilitation

- Effective Meetings
- Consensus Building
- Conflict Resolution
- Advanced Facilitation

Specialized Services

- Staff Retreats
- Strategic Planning
- Train-the-trainer

